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June 3, 2015

Re: NPA 934 to Overlay NPA 631 (New York)

Dear Customer,

On December 17, 2014 the New York State Public Service Commission in its order of Case 14- C-0182 approved an all-services overlay as the relief method for the 631 NPA. The 631 NPA serves all of the communities in Suffolk County, New York. The new **934 NPA** will serve the same geographic area currently served by the existing 631 NPA.

**Implementation of Relief Plan**

Implementation of the overlay of the 934 NPA is as follows:



During the permissive dialing period, subscribers may dial calls within the overlay area on either

a 7-digit or a 10-digit basis, but will be encouraged to dial 10 digits. After the permissive period

ends, all calls must be dialed using 10 digits

**PHASE I**

**Permissive Dialing Date –Begins July 18, 2015:** During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

**PHASE II**

**Mandatory 10 Digit Dialing Date – Begins June 18, 2016:** All callers must dial local calls with 10 digits. If you inadvertently dial 7 digits, your call will not be completed and a recording will prompt you to hang up and dial again.

**Dialing Plan**

Coincident with the introduction of mandatory 10-digit dialing on July 16, 2016, the dialing plan

for the 631 and 934 NPAs will be as follows:



To prepare for this overlay, please note the following:

* Notify your clients, vendors, domestic and international of your new area code.
* Inform employees, customers, and co-workers.
* Changes in telephone equipment should be directed to the equipment vendor.
* Utilize the applicable test number to make sure your equipment recognizes the new area code.
* Update all correspondence, such as stationery, business cards, checks, brochures, promotional items, internet web pages, catalogs, directory listings.
* Reprogram features such as Auto-Dialing, Speed dialing, and Call Forwarding.
* Reprogram security doors and gate systems.
* Contact your service provider to update your cell phone and other wireless communications.
* Internet dial-up connection may need reprogramming or upgraded.
* Notify Alarm system providers of the new area code + telephone number so they can update their records and equipment as needed.

The area code overlay will not affect the cost of a call. Costs incurred for updating systems and revising printed materials is the responsibility of the customer. The directory listings (white pages) will be updated by the telecommunications industry. Listings appearing in other directories will be the responsibility of the customer.

If you have any additional questions, please contact your Premier Specialist or Customer Service 1-866-847-5500.